

## **Non-Discrimination Notice**

Tree of Life Health Enterprise, LLC and its affiliated entities (Tree of Life Health Enterprise & Tree of Life Health & Wellness Center) comply with applicable Federal civil rights laws and do not discriminate for any reason, including for reasons of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity / expression, or source of payment.

Tree of Life Health Enterprise, LLC and its affiliated entities (Tree of Life Health Enterprise & Tree of Life Health & Wellness Center) do not exclude people or treat them differently for any reason, including for reasons of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity / expression, or source of payment.

Tree of Life Health Enterprise, LLC and its affiliated entities (Tree of Life Health Enterprise & Tree of Life Health & Wellness Center):

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact us at (469) 669 - 8227.

If you believe that Tree of Life Health Enterprise, LLC and its affiliated entities (Tree of Life Health Enterprise & Tree of Life Health & Wellness Center) has failed to provide these services or discriminated in another way based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity / expression, or source of payment you can file a grievance with:

Tree of Life Health Enterprise, LLC  
7515 Greenville Ave. Suite 600  
Dallas, Texas 75231  
Telephone: (469) 669 – 8227  
Fax: (772) 571 - 4956  
Email: [info@treeoflifehealthwellnesscenter.com](mailto:info@treeoflifehealthwellnesscenter.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our office manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

### **Attention:**

Language assistance services, free of charge, are available to you. Call **1 (469) 669 - 8227**

**Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1 (469) 669 - 8227**.

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7515 Greenville Ave. Suite 600  
Dallas, Texas 75231  
Tele: (469) 669 - 8227  
Fax: (772) 571 - 4956

**French Creole:** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (469) 669 - 8227.

**Chinese Languages (Mandarin & Cantonese):** 1 (469) 669 - 8227.

**Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (469) 669 - 8227.

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1 (469) 669 - 8227.

**French:** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1 (469) 669 - 8227

**Portuguese:** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1 (469) 669 - 8227

**Arabic:** 469-669-8227-1 حوطة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم

**Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1 (469) 669 - 8227.

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1 (469) 669 - 8227

**Korean:** 1 (469) 669 - 8227

**Italian:** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (469) 669 - 8227

**Pennsylvania Dutch:** Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1 (469) 669 - 8227.

**Polish:** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1 (469) 669 - 8227.

**Thai:** 1 (469) 669 - 8227.